



SOCIAL IMPACT PRIZE DRAW

GivePlay

Terms and Conditions

General Prize Draw Rules,
Free Postal Entry Rules and
Optional Subscription Terms

GivePlay Terms and Conditions



General rules for prize draws and instant-win promotions in Great Britain

Important. No purchase is necessary to enter a GivePlay prize draw in the United Kingdom including GivePlay. A genuine free postal entry route is available to all our customers. Each valid entry has the same chance of winning the prize available to that entry, regardless of whether the entry was obtained online, by subscription, through a promotion or by post. Holding more valid entries increases a customers overall chance of winning.

Effective date: Last updated: 6 September 2026.

1. About these Terms

These terms and conditions (Terms) form a legally binding agreement between you and Give Play Ltd (trading as GivePlay) when you create an Account, use the GivePlay website, purchase or receive an Entry, submit a Free Postal Entry, or participate in a Prize Draw or Instant Win Promotion.

Please read these Terms and the Draw-Specific Rules shown on the relevant promotion page before entering. If you do not agree to them, do not enter or use the relevant Services.

The following documents also apply where relevant: the Draw-Specific Rules, the Free Postal Entry Rules in Schedule 2, the Instant Win Rules in Schedule 3, the optional Subscription Terms in Schedule 4, GivePlay's Privacy Notice, Cookie Notice and Responsible Participation Policy.

2. The Promoter

The promoter is Give Play Ltd (GivePlay, we, us or our), a private limited company registered in England and Wales under company number: 17443489, with registered office at 124 City Road, London, EC1V 2NX.

Correspondence address: 124 City Road, London, EC1V 2NX. Customer-service email: community@giveplay.org

GivePlay is a commercial prize-draw operator. It is not a charity, charity raffle or lottery promoter. GivePlay intends to structure and operate each chance-based promotion as a lawful free draw by providing a genuine paid and free entry choice that satisfies applicable law. The Gambling Commission does not approve individual free draws; lawful status depends on the promotion's design and operation.

3. Definitions

Account: your personal GivePlay account

Draw Page: the website or app page describing a particular promotion

Draw-Specific Rules: the additional rules published for a particular Prize Draw or Instant Win Promotion

Entry: one valid chance to win, represented by a unique entry reference or outcome record

Entry Period: the opening and closing dates and times stated in the Draw-Specific Rules

Free Postal Entry: an Entry submitted through ordinary first- or second-class post in accordance with these Terms and Schedule 2

Great Britain: England, Scotland and Wales; it does not include Northern Ireland

Instant Win Promotion: a chance-based promotion in which a participant is told immediately, or for a postal entry as soon as it is processed, whether the Entry has won and what prize has been won

Paid Entry: an Entry obtained by making a payment through GivePlay's approved online journey

Participant: an eligible individual who submits or holds an Entry

Prize: the cash, travel, experience, voucher, product, GivePlay Credit or other benefit described in the Draw-Specific Rules

Prize Draw: a scheduled chance-based free draw offering both paid and free entry routes

Services: the GivePlay website, any GivePlay app and the prize-draw, account and related services made available through them

Subscription: a recurring paid plan that provides Entries or benefits as described at sign-up and in Schedule 4

4. Which rules apply

These Terms apply to all GivePlay promotions unless the Draw-Specific Rules expressly state otherwise. The Draw-Specific Rules contain the information that varies by promotion, including the Entry Period, Draw Date, Prize, value, entry price, maximum Entries, odds information, free-entry deadline, winner-selection method, claim period, travel restrictions and charity contribution.

If there is an inconsistency, the Draw-Specific Rules take priority for that promotion, followed by these Terms. Schedule 4 takes priority only for Subscription billing, renewal and cancellation matters. No document may remove the requirement for a genuine free entry route or give a paid Entry a better chance than an equivalent Free Postal Entry.

The version of the rules in force when an Entry is accepted applies to that Entry. We keep archived versions for each live promotion.

5. Eligibility

Unless the Draw-Specific Rules impose a narrower restriction, participation is open only to individuals who:

1. are aged 18 or over both when entering and when a winner is selected;
2. are legally resident in Great Britain and physically located in Great Britain when entering;
3. use their own identity and contact details;
4. complete any reasonable age, identity, residence, fraud or eligibility checks; and
5. comply with these Terms and the Draw-Specific Rules.

Northern Ireland and all territories outside Great Britain are excluded unless the Draw-Specific Rules expressly include them following separate legal approval. A promotion is void where prohibited by law.

6. People who may not enter

The following people may not enter or win unless the Draw-Specific Rules expressly state otherwise:

6. GivePlay's directors, officers and employees;
7. employees or directors of a supplier materially involved in administering, auditing or selecting winners for the relevant promotion;
8. trustees, directors and employees of a charity named as the sole beneficiary of the relevant promotion, unless GivePlay has assessed and disclosed a fair alternative arrangement;
9. the immediate family members of, and people living in the same household as, any person described above; and
10. anyone who is suspended, permanently excluded or otherwise prohibited from participating by law or under these Terms.

Immediate family means a spouse or partner, parent, child or sibling and their spouse or partner.

Charity volunteers are not excluded solely because they volunteer, unless the Draw-Specific Rules state otherwise.

7. Accounts and age verification

You may need an Account to use parts of the Services. You may hold only one Account. Information supplied must be complete, accurate and kept up to date. Your Account is personal and may not be sold, transferred, shared or used by another person.

You must keep your password secure and tell us promptly at community@giveplay.org if you suspect unauthorised access. We may require reasonable age and identity verification when an Account is opened, when risk indicators arise, before high-value transactions and before any Prize is released.

We may decline registration or restrict an Account where verification fails, information is inconsistent, multiple Accounts are detected, participation is prohibited, or we reasonably identify fraud, harm or legal risk. We will act fairly and explain the reason where doing so would not compromise security, fraud prevention or legal obligations.

8. Paid online entry

To obtain a Paid Entry, select the promotion, entry bundle and any permitted charity preference, review the significant conditions, and complete payment using an approved method. Prices, the number of Entries and any fees are shown before purchase. Payment must be made using a method you are authorised to use.

An Entry is accepted only when payment is authorised, the Entry is allocated to your Account or confirmed by email, and no error message is displayed. A payment receipt alone does not override a clear allocation failure. If payment is taken but Entries are not validly allocated because of a GivePlay error, we will correct the allocation where fair and possible or provide a refund.

Bonus, promotional, referral and Subscription Entries each constitute separate Entries and have the same chance per Entry as any other valid Entry in the relevant promotion. Any conditions for receiving them will be stated clearly before participation.

9. Free postal entry

Every chance-based GivePlay promotion that accepts Paid Entries will also provide a genuine free entry route by ordinary first- or second-class post. The postal route will be displayed clearly and prominently before purchase and on the relevant Draw Page.

To enter by post, follow Schedule 2 and the Draw-Specific Rules. GivePlay does not require recorded, tracked or special delivery. You are responsible only for the normal cost of sending ordinary post. One Entry is permitted per outer envelope or postcard unless the Draw-Specific Rules provide a more generous allowance.

A valid Free Postal Entry is placed into the same relevant prize pool as Paid Entries, is not labelled or weighted differently by the winner-selection system, and has the same chance of winning each Prize available to that Entry. No payment is required to be selected, notified or receive a Prize.

Postal Entries are accepted when received and successfully processed, not when posted. Proof of posting is not proof of receipt. GivePlay will allow a reasonable Entry Period and publish a postal receipt deadline that provides a genuine opportunity to use the free route.

10. Entry limits and fair allocation

The maximum number of Entries available for a promotion and any maximum per person are shown on the Draw Page or in the Draw-Specific Rules. Limits apply across all entry routes and all Accounts connected to the same person. Paid, free, promotional and Subscription Entries count together unless stated otherwise.

GivePlay may reject Entries above a disclosed limit, duplicates, mechanically reproduced postal entries, automated entries, entries received after the deadline, or entries that do not contain the information reasonably needed to administer the promotion. Rejection reasons will be recorded. We will not reject an entry merely because it was submitted through the free route.

Each valid Entry has an equal chance of winning the Prize available to that Entry. Holding more Entries increases a Participant's overall chance of winning, regardless of how those Entries were validly obtained.

11. Payments and spend limits

GivePlay applies an aggregate maximum paid-entry spend of £250 per person per calendar month across all GivePlay Prize Draws, Instant Win Promotions and Subscriptions. We may impose a lower product or daily limit where this is disclosed before purchase. No limit affects your ability to use the Free Postal Entry route, subject to the same per-person Entry limit for the promotion.

Credit-card payments will not be accepted for any Instant Win Promotion. Across all other promotions, credit-card payments will never exceed £250 per person per calendar month, including payments made through a money service or digital wallet funded by credit card where GivePlay can reasonably identify the funding source.

You may set a lower personal monthly spend limit, including £0, through your Account or customer service. A reduction takes effect as soon as reasonably practicable. Any increase may be subject to a cooling-off period and may not exceed GivePlay's platform limit.

We may refuse or reverse a payment where required by law, the payment provider declines it, the payment appears unauthorised or fraudulent, a limit would be exceeded, or accepting it could cause harm. Refunds will normally be returned to the original payment method.

12. Subscriptions

If GivePlay offers Subscriptions, the plan name, recurring price, billing frequency, renewal date, number and allocation of Entries, benefits, minimum term (if any) and cancellation method will be shown prominently before sign-up. Subscriptions require an express opt-in and are governed by Schedule 4.

Delete this clause and Schedule 4 if Subscriptions are not available at launch.

13. Scheduled Prize Draws

Each scheduled Prize Draw opens and closes at the dates and times stated in its Draw-Specific Rules. GivePlay is the official timekeeper. Online Entries received after the online closing time and postal Entries received after the postal deadline are not valid for that draw and will be handled as stated in the Draw-Specific Rules.

After the Entry Period, GivePlay will lock and reconcile the entry file before selecting any winner. All valid Entries, whether paid or free, will be included in the same relevant selection pool. The winner will be selected by a computer process that produces verifiably random and auditable results, or under the supervision of an independent person where required.

The Draw Page will explain the selection mechanism, the draw date or window, the maximum Entries where applicable, and meaningful information about the likelihood of winning, such as the maximum entry pool or data from a genuinely comparable previous draw.

GivePlay will not reduce the advertised Prize, extend the closing date or cancel a Prize Draw merely because fewer Paid Entries were sold than expected.

14. Instant Win Promotions

Instant Win Promotions are also chance-based free draws and are governed by Schedule 3 and the applicable Draw-Specific Rules. GivePlay will not make Instant Win Promotions the majority of the competitions it offers at any given time.

Before entry, the Draw Page will state the total number or maximum pool of Instant Win outcomes, the number and nature of Prizes, the odds or other meaningful likelihood information, the Entry Period, entry limits, how outcomes are allocated, how the free postal route works and how to claim.

For an online Entry, you will be told immediately after the Entry is activated whether it has won and, if so, what it has won and how to claim. For a valid postal Entry, the outcome will be allocated using

the same approved process when the Entry is processed and the result will be communicated without avoidable delay using the supplied contact details.

Winning outcomes will be allocated fairly and randomly. GivePlay will maintain an independent audit or verification statement confirming that all Instant Win Prizes were distributed, or made available for distribution, in the stated manner. Necessary age, identity, eligibility and fraud checks may be completed before a Prize is released.

15. Draw integrity and auditability

GivePlay will use a named, verifiably random and auditable system: RANDOM.ORG Randomness and Integrity Services Ltd, 12 Fitzwilliam Street Upper, Dublin 2, D02 HY58 Ireland. Access to configuration and draw data will be restricted and logged.

The system will not recognise paid and free Entries as different when determining a winner or allocating a winning outcome. GivePlay will retain the entry reconciliation, draw record, random-selection evidence, exception log and winner-verification record for an appropriate period.

If an anomaly could affect fairness, GivePlay may pause confirmation while it investigates. Any corrective action will be documented, independently reviewed where appropriate, and designed to avoid disadvantaging Participants who complied with the rules.

16. Prizes

The number, nature, description, indicative value and material restrictions of each Prize are stated in the Draw-Specific Rules. Images may be illustrative, but any material difference will be identified. GivePlay will take reasonable steps before launch to secure or fund the advertised Prize.

Prizes will be awarded as described. If circumstances outside GivePlay's reasonable control make the exact Prize unavailable, we may provide a reasonable cash alternative or a substitute of equal or greater value. We will not substitute a lower-value Prize because entry sales were lower than expected.

Unless the Draw-Specific Rules state otherwise, Prizes are personal to the winner, cannot be sold through GivePlay, and have no cash alternative. GivePlay Credits, vouchers and promotional benefits are not cash or electronic money, are non-transferable and expire only as clearly stated when issued. The proposed standard expiry for GivePlay Credits is twelve months.

No payment, premium-rate contact or administrative fee is required to claim a Prize. GivePlay aims to supply Prizes promptly and normally within 30 days of valid acceptance and verification, unless the Draw-Specific Rules clearly state a later fulfilment date due to the nature of the Prize.

17. Travel and experience Prizes

Travel and experience Prizes are subject to the inclusions, exclusions, dates, destination, departure point, class of travel, accommodation, transfers, meals, spending allowance, insurance contribution, activity requirements, accessibility information and guest rules stated in the Draw-Specific Rules.

The winner and any guest are responsible for valid passports, visas, health requirements, entry permissions and any personal costs not expressly included. Where travel insurance is not included, the winner must obtain suitable cover for their circumstances, including any relevant medical conditions or activities.

Travel dates may be fixed or subject to an agreed booking window. Supplier terms may apply, but they do not remove GivePlay's responsibility to award the advertised Prize or a lawful reasonable equivalent. If a destination, event or activity becomes unavailable for reasons outside GivePlay's reasonable control, we will work with the winner on a reasonable alternative of equal or greater value or a reasonable cash alternative.

Any community or charity activity included in a Prize is optional unless clearly described as an essential, safe and lawful part of the experience. Participation will be locally led, subject to safeguarding and not conditional on the winner creating promotional content.

18. Winner notification and verification

A selected winner is a potential winner until eligibility and the Entry are verified. We will contact potential winners using the details associated with the Entry or Account. For scheduled draws, we will make reasonable efforts through at least two available contact methods where practicable.

Unless the Draw-Specific Rules state a different reasonable period, a potential winner must respond and accept the Prize within 28 days of our first notification. We may request proportionate proof of identity, age, Great Britain residence, ownership of the relevant Account or email address, and any information reasonably required for fraud, sanctions, financial-crime or eligibility checks.

If a potential winner cannot be contacted after reasonable efforts, does not respond in time, fails eligibility checks, refuses the Prize, or is disqualified for a clearly stated qualifying failure, the Prize may be forfeited and an alternative winner selected using the same fair process. For Instant Win Promotions, treatment of an unclaimed Prize will be stated in the Draw-Specific Rules and audit reconciliation.

We will never ask a winner to pay to receive a Prize. Participants should report any suspicious winner message to community@giveplay.org.

19. Winner information and publicity

To show that a valid award took place, GivePlay may publish or make available the surname and county of a major Prize winner and, where applicable, the winning Entry. Before or at entry, Participants will be told of this intention.

A winner may object to publication or ask us to reduce the information published by contacting community@giveplay.org. We will consider the request and protect the winner's privacy, but may still provide winner information and the winning Entry to the Advertising Standards Authority if challenged.

Any photograph, interview, testimonial, social-media appearance or other publicity is optional and requires the winner's separate agreement. Refusing publicity does not affect entitlement to the Prize.

20. Charity and social-impact contributions

GivePlay combines commercial prize draws with support for named charities and social-impact causes. GivePlay is a commercial promoter, not a charity, and entry payments are paid to GivePlay as commercial revenue rather than donated directly by the Participant. Participants cannot claim Gift Aid on entry payments.

For every charity-linked promotion, the Draw Page and Draw-Specific Rules will:

11. name each registered charity or clearly define any non-charitable cause that will benefit;
12. state the actual amount or percentage to be contributed and the precise calculation basis;
13. state any guaranteed minimum, maximum cap and payment timetable;
14. explain how customer charity selections affect allocation of the contribution; and
15. identify any material relationship between GivePlay, the charity, a Prize supplier or campaign partner.

A charity choice does not change the Participant's chance of winning. A Free Postal Entry does not itself generate paid revenue, but will be treated for charity-preference allocation exactly as stated in the Draw-Specific Rules. GivePlay will publish periodic contribution and impact reporting and will not overstate the benefit created by an individual Entry.

21. Responsible participation and Account controls

GivePlay is intended for adult entertainment and positive social impact. Participation should never be treated as a way to solve debt or financial difficulty, replace employment or secure income.

Only spend what you can comfortably afford; the free postal route is always available for chance-based promotions accepting Paid Entries.

GivePlay provides the following controls:

16. a personal monthly spend limit, including £0, below the platform maximum;
17. a short pause option where available, during which new entry purchases are blocked;
18. temporary Account suspension for at least six months, during which participation and marketing are stopped;
19. permanent Account closure; and
20. marketing opt-out controls that operate independently from participation controls.

Suspension or closure does not remove a valid entitlement already determined. Entries in a draw that has already closed normally remain valid unless cancellation and refund are safer and legally appropriate. Future Subscription charges and unallocated future Entries will be stopped as soon as reasonably practicable.

We monitor reasonable indicators of potential harm, including rapid increases in spend, repeated limit use, frequent payment-method changes, repeated failed payments, attempts to bypass controls and relevant customer communications. We may contact you, apply a limit, refuse a payment, pause participation, suspend an Account or provide support information where a proportionate intervention is appropriate.

Responsible-participation support and independent help services are listed at the foot of our homepage www.giveplay.org

22. Refunds and cancellation rights

Except where these Terms or the law provide otherwise, a Paid Entry is non-refundable once it has been allocated and entered into the relevant promotion. This does not affect your statutory rights, including rights where a service is not supplied as agreed, is misdescribed or is affected by a GivePlay error.

Where consumer cancellation law applies and you ask GivePlay to allocate and supply Entries during a cancellation period, the checkout journey will request your express instruction for immediate supply and any acknowledgement required by law about the effect on cancellation rights. GivePlay will not rely on a waiver that was not clearly and validly obtained.

If GivePlay cancels a promotion after accepting Paid Entries, we will refund the affected payment or provide another remedy agreed with the Participant. Free Entries have no monetary refund value. Low ticket sales alone will never be a reason to cancel, extend or reduce a Prize.

Requests concerning duplicate payments, unauthorised transactions or technical allocation errors should be sent promptly to community@giveplay.org

23. Changes, suspension and events outside our control

We may update these general Terms for future use to reflect law, regulatory guidance, security, technology, products or customer protections. A change does not retrospectively alter an accepted Entry. The current version and effective date will be published clearly.

We will change a live promotion only where unavoidable circumstances outside our reasonable control make it necessary, the change is lawful and fair, and Participants are not materially disadvantaged. We will communicate a material change promptly and offer an appropriate remedy where required.

If a promotion cannot proceed safely or lawfully because of events outside reasonable control, we may pause, modify or cancel it. Where possible, we will preserve valid Entries and select a winner from the eligible Entries already received; otherwise we will provide refunds or another fair remedy. Low sales are not an event outside our control for this purpose.

24. Technical and postal problems

GivePlay is not responsible for delay or failure caused by a Participant's device, connectivity, incorrect contact details, postal service or third-party systems outside GivePlay's reasonable control. Nothing in this clause excuses GivePlay from taking reasonable care, maintaining adequate resources or correcting a problem caused by GivePlay or its contracted administrator.

If a technical incident affects fairness, GivePlay may invalidate only the affected Entries or outcomes, restore valid records, rerun a fair selection or provide a refund or replacement Entry, depending on what is fair and lawful. We will retain an incident and decision record.

25. Prohibited conduct and disqualification

You must not:

21. use false information, another person's identity, multiple Accounts or an unauthorised payment method;
22. use bots, scripts, bulk automation, copied postal entries or other means to bypass Entry limits or controls;
23. tamper with, reverse engineer, attack or exploit the Services, draw process or outcome allocation;

- 24. collude, commit fraud, launder money, evade sanctions or use GivePlay for unlawful activity;
- 25. sell or transfer an Account or Entry; or
- 26. threaten, abuse or harass GivePlay staff, suppliers, charity partners or other Participants.

Where we reasonably believe prohibited conduct occurred, we may investigate, withhold confirmation, reject or cancel affected Entries, suspend or close an Account, refuse a Prize and report matters to relevant authorities. Action will be proportionate and based on available evidence. Where appropriate and lawful, we will give you an opportunity to explain before a final decision.

26. Use of the Services and intellectual property

The Services are provided for personal, non-commercial use. GivePlay and its licensors own the GivePlay name, branding, site design, text, graphics, software and other protected material, except where stated. You may view and use the Services to participate lawfully, but may not copy, resell, scrape, frame, modify, reverse engineer or commercially exploit them without written permission.

If you submit content to GivePlay, you must own it or have permission to use it. Any licence requested for publication will be described clearly and will not extend beyond what is reasonably necessary for the stated purpose. Winner publicity is governed by clause 19.

27. Third parties and advertising platforms

Travel providers, voucher issuers, payment providers and other third parties may apply their own lawful terms to the relevant service or Prize. GivePlay remains responsible for administering its promotions and awarding the Prize or a reasonable equivalent as required by these Terms.

Unless expressly stated, a promotion is not sponsored, endorsed or administered by Apple, Google, Meta, Facebook, Instagram, TikTok, X or any other advertising or app-store platform. By entering, you acknowledge that those platforms are not the promoter and have no responsibility for administering the promotion.

28. Privacy and communications

GivePlay processes personal data in accordance with its Privacy Notice which is located at the foot of our home page www.giveplay.org. The Privacy Notice explains the information collected, purposes, lawful bases, sharing, retention and rights. It is not treated as consent where another lawful basis is required.

We may contact you as reasonably necessary to administer an Account, payment, Entry, winner verification, Prize, complaint, security matter or responsible-participation intervention. Marketing is separate and may be withdrawn at any time without affecting valid Entries.

29. Our responsibility to you

Nothing in these Terms excludes or limits liability for death or personal injury caused by negligence, fraud or fraudulent misrepresentation, breach of rights that cannot lawfully be excluded, or any other liability that the law does not permit us to exclude.

If GivePlay fails to comply with these Terms, it is responsible for loss or damage that is a foreseeable result of that failure or failure to use reasonable care and skill. GivePlay is not responsible for loss that was not foreseeable when the contract was made or for business loss, because the Services are offered only for personal use.

These Terms do not exclude statutory consumer rights or prevent a Participant seeking any remedy available under law.

30. Complaints and disputes

Complaints should be sent to community@giveplay.org or 124 City Road, London, E1V 2NX, with your name, Account email, relevant promotion, Entry reference and a clear description of the issue. We will acknowledge a complaint within five working days and aim to issue a final response within twenty working days.

If a complaint is not resolved, you may refer it to an Alternative Dispute Resolution (ADR) where eligible. An example of an ADR service is ADR Group, Churchgate Lakes, Rectory Lane, Battlesbridge, Rettendon Place, Essex SS11 7QR. Nothing in this process removes your right to use the courts.

31. Governing law and courts

These Terms and any non-contractual dispute are governed by the law of England and Wales. If you live in Scotland, you also benefit from any mandatory protections of Scottish law. You may bring proceedings in the courts of England and Wales or, if you live in Scotland, the Scottish courts.

32. General

Each clause operates separately. If a court or authority finds a clause unlawful or unenforceable, the remaining clauses continue to apply.

A delay in enforcing a right is not a waiver. You may not transfer your rights under these Terms without our written consent; GivePlay may transfer its rights and obligations only where this does not reduce your rights and we give reasonable notice.

These Terms, the Draw-Specific Rules and documents expressly incorporated into them form the agreement concerning the relevant promotion. Nothing creates a partnership, employment or agency relationship between GivePlay and a Participant.

33. Contact

Give Play Ltd, 124 City Road, London, EC1V 2NX.

Company Number: 17443489

General enquiries: community@giveplay.org

Complaints: community@giveplay.org

Privacy: community@giveplay.org

Responsible participation: community@giveplay.org

Schedule 1 - Draw-Specific Rules template

Publication requirement. GivePlay will complete and publish a separate copy of this schedule for every scheduled Prize Draw and every Instant Win Promotion. GivePlay will remove drafting prompts before publication.

Required field	Promotion-specific information
Promotion title and reference	[INSERT]
Promoter	Give Play Ltd, 124 City Road, London, EC1V 2NX. Company Number: 17443489
Promotion type	[Quarterly scheduled draw / weekly scheduled draw / digital instant win]
Territory and age	Great Britain residents aged 18+; any narrower restrictions such as members only draw [INSERT]
Opening date and time	[INSERT, including time zone]
Paid-entry closing date and time	[INSERT]
Postal-entry receipt deadline	[INSERT; allow four weeks for a genuine opportunity to use the free route]
Draw date or instant-win period	[INSERT]
Prize(s)	[Exact number, nature, value, inclusions, exclusions and material restrictions]
Cash alternative	[Amount or state none; explain substitution circumstances]
Paid entry	[Prices, number of Entries, bundles and any promotions]
Free postal entry	See Schedule 2; confirm one Entry per envelope/postcard and any promotion-specific code
Maximum entry pool	[INSERT total maximum Entries/outcomes, if capped]
Per-person entry limit	[INSERT across all routes]
Likelihood of winning	[Odds based on maximum pool or accurate comparable-draw information and methodology]
Winner selection or allocation	[Named RNG/auditable process; independent supervision or audit where applicable]
Winner notification	[Method and timing]
Claim deadline	[Default 28 days unless another reasonable period is justified]
Fulfilment	[Supplier, expected timing and delivery/booking process]

Required field	Promotion-specific information
Travel details	[Departure point, dates/window, guests, insurance, visas, accessibility, activities and exclusions]
Charity or cause	[Full legal name, registered number or description of non-charitable cause]
Contribution	[Exact amount or percentage, calculation basis, minimum/cap and payment timing]
Customer charity choice	[How selections are counted and how omitted/invalid choices are treated]
Publicity and winner information	[Confirm intended publication and optional publicity]
Special conditions	[INSERT or state none]

Schedule 2 - Free Postal Entry Rules

Free route. No purchase is necessary. Ordinary first- or second-class postage is permitted. Do not use special delivery because it is not required and does not improve the Entry's chance.

How to enter by post

Write the following information clearly on a postcard or on one sheet of paper placed in an envelope:

27. your full legal name;
28. date of birth;
29. full residential address and postcode;
30. email address and, optionally, a telephone number;
31. the exact promotion title and promotion reference shown on the Draw Page;
32. your chosen participating charity, if the promotion offers a choice; and
33. the statement: 'I confirm that I am aged 18 or over, resident in Great Britain, and agree to the GivePlay Terms and the Draw-Specific Rules.'

Post the completed Entry by ordinary first- or second-class post to:

Postal address: GivePlay Free Entries, 124 City Road, London, EC1V 2NX

Only one Entry is permitted per outer envelope or postcard. Each Entry must be submitted individually by the Participant. Bulk, copied, mechanically reproduced, automated, incomplete, illegible, misdirected, damaged or late Entries may be rejected. No payment, purchase receipt, recorded delivery or special delivery is required.

The Entry must arrive by the postal receipt deadline in the Draw-Specific Rules. Entries are processed when received. GivePlay will record valid and rejected postal Entries and the reason for any rejection. Where an email address is supplied, GivePlay will send confirmation as soon as reasonably practicable after processing.

For a scheduled Prize Draw, a valid postal Entry receives one unique Entry and joins the same relevant draw pool as Paid Entries. For an Instant Win Promotion, the Entry receives an outcome from the same approved allocation process used for online Entries and the result is sent without avoidable delay.

If the named promotion has closed but the Entry arrived before its published postal deadline, GivePlay will process it for that promotion. An Entry will not be moved to another promotion without the Participant's clear prior agreement or an express rule published before entry.

A postal entrant does not need to make a purchase. If a free Account is reasonably required for confirmation, controls or Prize fulfilment, GivePlay will create or link it without charge using the information supplied.

Schedule 3 - Digital Instant Win Rules

These rules supplement the main Terms for every GivePlay digital Instant Win Promotion.

34. **Prize inventory.** Before launch, GivePlay will approve a finite prize inventory or other clearly defined allocation model. The Draw Page will state the total outcomes, number of Prizes, Prize values and odds or meaningful likelihood information.
35. **Fair allocation.** Winning outcomes will be distributed fairly and randomly through a verifiably random, auditable system. Paid and Free Postal Entries will draw from the same relevant outcome mechanism and have the same chance per Entry.
36. **Immediate information.** Online Participants will know immediately whether they have won and what they have won. Postal entrants will be told without avoidable delay when their Entry is processed. Claim instructions will not involve cost or unreasonable administrative barriers.
37. **Audit evidence.** GivePlay will retain or publish an independently audited or verified statement showing that all Prizes were distributed, or made available for distribution, in the stated manner.
38. **Payment protection.** Credit cards are not accepted for Instant Win Promotions. All spend and Entry limits in the main Terms apply.
39. **No misleading presentation.** GivePlay will not use false near-misses, guaranteed-win language, manipulated reveals or presentation that exaggerates a Participant's likelihood of winning.
40. **Technical record.** If the visual reveal conflicts with the secure server-side outcome record because of a display or connectivity fault, GivePlay will investigate and honour the valid audited record, subject to eligibility. If no valid outcome was allocated, the Entry will be restored or refunded as appropriate.
41. **Unclaimed and remaining Prizes.** The Draw-Specific Rules will explain the claim period and what happens to unclaimed or unallocated Prizes. GivePlay will not present unallocated Prizes as having been won.

Schedule 4 - Optional Subscription Terms

Launch decision. GivePlay will use this schedule when it launches recurring membership or Subscription. At that point, we will complete the plan details and test the billing, spend-limit, pause, suspension and cancellation journeys before publication.

A Subscription is optional. Free Postal Entry remains available for every chance-based promotion accepting Paid Entries, whether or not you subscribe.

Subscription sign-up

Before you subscribe, GivePlay will display the plan name, recurring price, billing frequency, renewal date, number of Entries, the promotions to which Entries are allocated, any promotional period, the first payment date, minimum term if any and how to cancel. You must take an affirmative action to opt in.

Billing and Entry allocation

GivePlay will charge the payment method you select on each renewal date. Subscription payments count towards all applicable monthly spend and credit-card limits. We will confirm each payment and show where Subscription Entries have been allocated.

If a payment fails, we may retry it using the same approved method after giving reasonable notice. We will not allocate Paid Entries until payment is authorised. A failed payment does not affect Entries already paid for and allocated.

Cancellation

You may cancel at any time through your Account or by contacting community@giveplay.org. Cancellation stops future renewal charges and future unallocated Entries. It does not normally cancel Entries already paid for and allocated to an open or closed promotion, unless the law or a responsible-participation intervention requires another fair outcome.

The cancellation cut-off for the next renewal is four weeks. GivePlay will make cancellation no more difficult than sign-up and will send confirmation. No cancellation fee applies.

Price and plan changes

GivePlay will give at least 30 days' clear notice before increasing a recurring price or materially reducing future benefits. The notice will explain the change, effective date and how to cancel. A change will not reduce Entries already paid for or alter the rules applying to an accepted Entry.

Cooling-off and refunds

Any statutory cancellation rights will be explained at sign-up. If you ask GivePlay to begin allocating Entries during a cancellation period, we will obtain any express request and acknowledgement required by law. Refunds for cancelled Subscriptions will be provided where required by law or where GivePlay charged after a valid cancellation request.

Pause, suspension and closure

A short pause stops new Subscription charges for the chosen pause period where technically available. A responsible-participation suspension lasts at least six months, blocks participation and stops marketing and Subscription renewals. Permanent closure ends the Subscription and future participation. Existing Prize entitlements remain protected as described in the main Terms.

Proposed plan completion table

Plan element	GivePlay will complete before subscription launch
Plan name	[INSERT]
Price and frequency	£[INSERT] every [week/month]
Renewal date	[INSERT rule]
Entries	[INSERT number and exact allocation]
Included draws	[INSERT]
Other benefits	[INSERT or none]
Minimum term	[INSERT or none]
Cancellation cut-off	[INSERT]
Promotional offer	[INSERT eligibility, duration and post-offer price]

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